

# KEEPING YOU SAFE AT OUR SESSIONS

## What you can expect from us:



Before you come to a session (both online and in person), you'll be sent information about who the Youth Worker from YFNW is, where the session will be, and any other details you may need.



At the start of each session we will let you know where the fire exits and bathrooms are, and any other safety information you will need.



There will be a quiet space available away from the main session, in case you need some time out.



We will create safe spaces for you to form and share your views, we will treat you with respect and dignity.



We want everyone to be safe during sessions. We will respond to any concerns relating to your safety and wellbeing, and provide support and guidance when it's needed.



We will support you to share your personal experiences in a way that you are comfortable with. This is on your terms, and you can decide if and what you wish to share and with whom.



We will challenge any attitudes or behaviours that do not meet our expectations of staff, volunteers, visitors or young people.



We will maintain confidentiality, unless we need to share your information to protect you or someone else (if any action is needed, we will always communicate this with you where possible).

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## What we expect from you:



Make sure you complete your consent form online before attending a session. Ask a YFNW worker if you're not sure whether you've done it.



Please understand the importance of personal privacy and respect other's rights to confidentiality where required. We will follow up on any concerns raised in line with our safeguarding policy and to keep you safe.



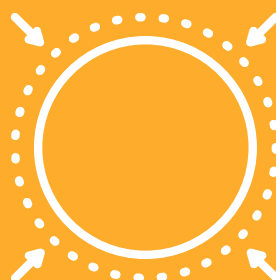
When you are representing an organisation in sessions or externally remember how your actions and behaviour portray the organisation to others.



We encourage you to play your part in making everyone feel welcome. Treat others with respect and kindness. Be supportive of others and their lived experience. We have a zero tolerance of bullying in any form.



Do your best to be on time and come prepared to participate in as much of the activities as possible and be ready to embrace new ideas.



Respect other people's boundaries and be considerate in your interactions with others.



We want everyone to be safe during sessions. You can report any concerns to your local worker or YFNW staff. You can read more about our safeguarding process by [clicking here](#).



We want everyone to have a safe and enjoyable experience; if you want to share feedback on how we can improve, speak to your local worker or YFNW staff or [complete this form](#).

Find out more about Youth Focus North West



**youth focus** NW  
Improving the lives of young people